

TROUBLE SHOOTING

Exceptional phenomenon	Cause	Solution
No indication on controller	The power plug is not plugged tight. The power switch is not switched on. Have not pressed " Start/Pause" button. Power cut	Re-plug the power plug. Check the power socket or change the socket. Press "Start/Pause" button. Wait for power supply.
Water inlet hose leakage	Have not correctly connected the tap with universal connector. Have not screwed the nut of the water inlet hose tightly.	Re-install rightly the universal connector. Screw the nut tightly.
Does not drain	The drain hose is not laid down or laid too high. The drain hose is twisted or jammed.	Lay the drain hose properly as per lower drain hose or upper drain hose. Smooth the drain hose.
Dose not inject water	Water supply stop. Have not turned on the tap. The water inlet mesh is blocked.	Wait for water supply. Open the tap. Clean the mesh according to the method of "Cleaning of the water inlet".
Spin stops and water inject begins in the course of spinning.	The wash material is uneven.	This is automatic rectification for spinning during washing program. That washing materials are too much or too little, or that the washing machine is not placed uneven will cause unbalance in time of spinning.
Does not spin	Open the lid in course of spinning.	Close the upper lid.
Intermittent spinning	In order to attain the better spinning effect.	Belong to normal phenomenon
Before using the machine, water exists in the drain hose	Remaining water due to test or experiment in the factory	Belong to normal phenomenon